

To,

Digimiles India Pvt. Ltd.

#39, Sai Plaza, 2nd Floor

7th cross, 24th main

JP Nagar 2nd Phase

Bangalore 560078

Subject:

Undertaking to use Transactional or OTP route to Send SMS **only to registered** customers/patients/ members of business/organization/educational institutions.

I Mr. /Ms. (Name & Designation) Hereby give an undertaking that Transactional SMS / OTP Service account provided by Digimiles India Pvt. Ltd will be used by us for sending messages to opt-in users only. We hereby declare that the messages will be purely transactional in nature and do not contain any commercial, unsolicited or defamatory communications.

- We are aware of the latest DND issues that have been causing a lot of problems and would not indulge in any sort of spamming, fraud communications.
- We have informed our subscribers of the opt-in and opt-out procedures via SMS/email/terms & conditions page.
- We've verifiable request from our subscribers (opt-in), which is not older than 12 months. If it is more than 12 month old, we will obtain fresh request from the subscriber to receive SMS.

We will educate our recipients and will ensure that the messages sent using **Digimiles connectivity** does not fall under spamming or sending SMS to unknown. If any regulatory issues / DND complaint arises due to sending SMS on our Opt-in and / or DND category numbers, we hereby confirm that we are ready to provide opt-in form of particular DND user / bear any loss, cost, liability or claim including reasonable legal expenses (as per operator's consideration) that will keep Digimiles harmless.

Date:

Name :

Place:

Company name :

Email Id & Phone:

Designation :

Company Seal :

Authorize signatory: